



Dear Member,

After positive discussions with Uber alongside the Government, we're excited to announce their launch of [Uber Medic](#) - a new product to provide all Care Providers access to a **25% discount** on their staff's trips for 12 weeks. See below for details and the action needed to gain access.

Launching tomorrow – 29<sup>th</sup> April 2020, Uber Medic allows care organisations to benefit from:

- 25% off every ride until 29th July 2020 - only the driver receives payment for these trips. Uber will not make any money on these rides.
- Access to an online booking portal, so you can book Uber Medic for others
- A safe, reliable and efficient way to get you and your staff to and from work. ([Click here for Uber's Covid-19 Safety measures](#)) - including drivers' consent to wear masks, gloves & sanitise their car after every trip)
- Drivers are able to pick up from/to hospitals, however, currently can't go to testing centres.
- Three ways of paying for these trips
  - **Fully-funded:** All trips can be billed monthly onto your account so staff do not need to worry about paying themselves. Controls can be set on account.
  - **Partially-funded:** You can set a spend limit (e.g. £10 per trip - the rest would come off their personal card).
  - **Not funded:** The care worker would have to pay themselves, but still have access to the 25% discount.

Uber Medic takes minutes to set up and requires minimal resources to roll out across your organisation. Once set-up, staff can also use the discount on their personal, self-funded, Uber rides.

**Action Needed to get discount:**

Individual care homes will need to email Uber quoting '**Care Provider Alliance**' via [uki-care-providers-support@uber.com](mailto:uki-care-providers-support@uber.com) to set up a managed account and gain access to the discount. It is great to see that a number of care providers have already been set up since [Uber's announcement](#) and the various [media coverage](#) since Monday.

Thank you.

Lisa Lenton  
Chair, Care Provider Alliance