



Capacity Tracker

Insight for Care

30 March 2022

Important Changes to Capacity Tracker - 4 April 2022

Dear Capacity Tracker User,

Your views and feedback are an essential part of the Capacity Tracker system's continuous improvement and development. Our aim, along with DHSC and NHSEI colleagues is to only ask you to provide information that is both contemporary and useful. Consequently, from the evening of Monday 4 April 2022, elements of the following sections will be removed therefore reducing the information Providers and Local Authorities will be asked to supply.

Removal of Capacity Tracker Questions

Daily

- Current Status Rag Rating
- Flu Vaccination

Weekly

- Infection Prevention and Control Measures
- Staff Testing
- Visitor Testing
- Resources and Training

Monthly

- Support to Providers

Added Capacity Tracker Question

Daily

- Number known to have had the second BOOSTER in the UK

Revised Frequency of Updating Capacity Tracker

The frequency that providers will be asked to update their information is changing as follows.

Daily Updates

- Vacancy information: Daily updates are still required to help discharge teams identify available vacancies.
- All other non-related Vacancy information contained within the Costs, Vacancies & Business Continuity (Daily) page can now be updated weekly.

Weekly and Monthly updates

- Remain unchanged

Please note: Plans are currently being discussed to agree a timeline for moving questions to their appropriate location i.e., daily, weekly and monthly pages.

DHSC Care Home and Home Care Market Survey Bulk Upload Template

We are currently working on providing a bulk upload template that will help those Providers with large numbers of locations more easily complete these surveys. A further communication will be posted on the Capacity Tracker Message Board when this is available for use.

Help and Guidance

More detailed guidance on the above changes will be made available within the **What's New** Section of Capacity Tracker Resource Centre from the evening of 4 April 2022.

Additional help can be sought from our Capacity Tracker Support Team by calling **0191 691 3729** or emailing necsu.capacitytracker@nhs.net.

Once again, we appreciate and thank you for your continued support.

The Capacity Tracker Team